

NURSING TEAM

Clinical Nurse Manager: Mr Rob Bristow

Practice Nurses: Mrs Sarah Kirby, Mrs Karen Moore, Mrs Jane Murphy, Mrs Anna Larsen, Mrs Wendy Tate, Mrs Jane Burrows, Mrs Judy Dame, Mrs Vanessa Smith

HEALTH CARE ASSISTANTS

Hayley Chiarizia, Iram Shaheen
Faye McGregor, Jade Mills, Michelle Tilley

MANAGEMENT TEAM

Managing Director: Julie Trigg

Business Support Manager: Sue Biggs

Business Support Co-Ordinator: Diane Murray

Reception Manager: Dawn Lyons

Administration Manager: Melissa Wareham

SERVICES

Minor Illness Clinic, Blood Tests, Family Planning, Diabetes Clinic, Chronic Heart Disease Clinic, Well Woman Clinic, NHS Health Checks, Hypertension Clinics, Asthma / COPD Clinic, Smoking Cessation Clinic, Antenatal Clinics, District Nursing, Minor Operations, Mental Health Assessments. Joint Injections. Travel Clinics. Private Medicals (Taxi).

APPOINTMENTS

Booking appointments: You can book appointments online or by telephone. Please ask reception about registering for online services. **Your appointment:** Please arrive on time. You can check in using our self-check in screens or by the reception desk. Please note each appointment with a GP is 10 minutes. **Cancelling your Appointment:** If you are not able to attend please cancel your appointment. If you repeatedly miss appointments we may send out a warning letter.

TELEPHONE CONSULTATIONS

We are currently performing telephone consultations to help demand for face to face appointments. Please make sure your phone number is correct when requesting a telephone consultation.

HOME VISITS

Please telephone before 11:30 am if you believe a home visit is essential. A Clinician will call you to discuss your request. If they feel a home visit is appropriate, they will usually visit in the afternoon. Remember, the doctor is best able to assess your condition at the surgery where we have the equipment and facilities. We have parking onsite with disabled bays.

PRESCRIPTIONS

Please be aware you can order your repeat medication online, by registering at a local chemist or at reception. You can order your medication up to **2 weeks in advance** but please allow at least **2 working days** for prescriptions to be issued from the time we receive them. **We do not accept medication requests over the telephone.**

ELECTRONIC PRESCRIPTIONS (EPS)

We currently offer electronic prescriptions please register for the service with your Pharmacist.

TEST RESULTS

Please call our enquiry line number on 01733 907820 from **12noon-5pm**

PATIENT PARTICIPATION GROUP

We have an active patient participation group who meet monthly. Please leave your details at reception if you are interested in joining.

COMPLAINTS / SUGGESTIONS

We are continuously looking into how we can improve our service. If you do have any complaints, please contact the practice and speak to the Department Manager. Please leave any written suggestions at reception.

PATIENT INFORMATION LEAFLET



Boroughbury
Medical Centre

APPOINTMENTS LINE: 01733 -307840
ENQUIRY LINE (12-5pm): 01733-907820
EMERGENCY LINE: 01733 -307850
Website: www.boroughburymedicalcentre.co.uk for
Booking appointments / Repeat prescriptions requests

Craig Street
Peterborough
PE1 2EJ

2a Church Street
Werrington
PE4 6DQ

Welcome to our Practice! **Boroughbury Medical Centre** . Our aim is to provide excellent healthcare and also to maintain the traditional values of our old practices. We provide services in a new purpose built centre near the heart of Peterborough.

THE PARTNERS

Dr PJ van den Bent (arts. Rotterdam 1986) - Male
Dr B V Sharma MB BS DGO (India 1983) - Female
Dr A Penart LMS (Spain 1987) - Male
Dr P Hobhouse MB Ch B (Liverpool 1985) - Female
Dr M P.M Collombon (arts.Nijmegen 1988) - Female
Dr A Hussain MBChB (Iraq 1992) - Male
Dr P Hadfield MB BS (Newcastle 1997) - Male
Dr R Tunkuda MB BS (Jos 1997) - Male
Dr E Hayes MUDr (Prague 1998) - Female
Dr R Beesley MB BS (London 2001) - Female
Dr K Remedios MB BS (London 2003) - Male
Dr A Tariq MB ChB (Leicester 2007) - Male

SALARIED GPs

Dr P A Miller MB BCH (S Africa 1994) – Female
Dr J Cockerill MB BS (London 2005) – Male
Dr R Trounce – MBBS (London 1993) - Male

OPENING TIMES

Reception: from **8.15am to 6.30pm**

Morning Surgery: from **8.30am to 12 noon**

Afternoon Surgery: from **2.30pm to 6.00pm**

Our On-call Doctor is available until 6.30pm for emergencies.

We are open on most Saturday mornings for routine pre booked appointments ONLY

We are open until 8.00pm on some weekday evenings for pre booked appointments or telephone consultations.

Please call **111** if you need to speak to a health professional outside our opening hours.